

Freidman FM Ltd

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Ownership: Privately owned

Turnover: n/a
Pre-tax profit: n/a

Staff: n/a Professional/management staff
 n/a Technical/services operatives
Total Clients: n/a

Service Profile

FM Services

- ✓ Total FM
- ✓ Integrated services packages
- Services provided by directly employed staff:*
 - ✓ Cleaning
 - Catering
 - ✓ Building services maintenance
 - Security
 - FM consultancy
 - ✓ Central help desk
 - ✓ Central monitoring 24/7
 - ✓ Project management
 - Relocation management
 - ✓ Grounds maintenance
 - Energy management

Property Services

- Total property outsourcing
- Real estate management services
- Financing
- Asset management

Business Services

- ✓ Office services
- ✓ Procurement
- IT/telecoms
- Serviced offices

Major Contracts

Public sector:

- PFI/PPP
- ✓ Education
- ✓ Health
- Custodial/law enforcement
- Government department

Private sector:

- Real estate partnership
- ✓ Multi-site corporates
- ✓ Retail
- ✓ Leisure

Geographical Coverage

- ✓ UK
- Continental Europe/Eire

Selected clients

Client portfolio ranges from large full FM to single service building services maintenance and cleaning contracts, spanning diverse operating environments within the commercial, retail, leisure, health, education and charity sectors.

Company mission statement

We will deliver outstanding outsourced services with integrity and transparency; supporting our clients in achieving their objectives.

Freidman is an award-winning, privately-owned outsourced services company. It provides a full range of integrated services for clients across the commercial, retail, health, leisure, education and charity sectors. Freidman helps its clients to realise the true value of their assets by developing and managing intelligent and cost-effective FM solutions.

Its service scope covers building services maintenance, cleaning, security, waste and front-of-house services. Freidman also has a Special Works department to cater for M&E and integrated refurbishment projects of a difficult or specialist nature.

At the heart of Freidman's business is a commitment to quality, passion for excellence and flexible customer-first approach. The company is led by John Ellis, founder and owner of Freidman FM. A mechanical engineer by profession, John has held numerous senior management roles within building services and commercial FM, both home and abroad. Before forming Freidman in 2008, John was Managing Director of MacLellan International Limited and an Executive Director of MacLellan Group Plc.

Freidman's growth has been exponential. From humble beginnings in 2009, Freidman now operates an impressive multi-location portfolio of contracts employing some 250 people.

Freidman has a wealth of experience of operating

large, complex multi-location FM contracts and its operational teams have transferred over 5,000 people under TUPE, with strong retention rates and a focus on continuity of service. They understand the importance of sensitive handling of people in situations when TUPE may apply.

One of Freidman's focus areas is cost-efficient life-cycle management. This combines the application of modern maintenance techniques to maintain assets in a safe and reliable condition until their future replacement with more operationally-efficient equipment. This is supported by fully-qualified technicians whose extensive training ensures both competence and compliance.

Freidman's strength lies in its ability to create and develop passionate, highly engaged and customer-focused teams. We will deliver a service culture that is second to none; with the customer at the heart of everything we do and this is testament to our growth and success within the industry.

