

FES FM Ltd

Contact name: David Hogg
Phone number: 01786 458 888
Email: dhogg@fes-group.co.uk

Fax number: n/a
Web: www.fes-group.co.uk

Ultimate: Forth Holdings Limited
Immediate: Forth Holdings (Support Services) Ltd
Staff: 276 Professional/management staff
824 Technical/services operatives

Turnover: £52,701,494 (2016)
Pre-tax profit: £1,277,210 (2016)
Total Clients: 172



Service Profile

FM Services

- ✓ Total FM
 - ✓ Integrated services packages
- Services provided by directly employed staff:*
- ✓ Cleaning
 - Catering
 - ✓ Building services maintenance
 - ✓ Security
 - FM consultancy
 - ✓ Central help desk
 - ✓ Central monitoring 24/7
 - ✓ Project management
 - ✓ Relocation management
 - ✓ Grounds maintenance
 - ✓ Energy management

Property Services

- ✓ Total property outsourcing
- Real estate management services
- ✓ Financing
- ✓ Asset management

Business Services

- ✓ Office services
- ✓ Procurement
- ✓ IT/telecoms
- Serviced offices

Major Contracts

Public sector:

- ✓ PFI/PPP
- ✓ Education
- ✓ Health
- ✓ Custodial/law enforcement
- ✓ Government department

Private sector:

- ✓ Real estate partnership
- ✓ Multi-site corporates
- ✓ Retail
- ✓ Leisure

Geographical Coverage

- ✓ UK
- Continental Europe/Eire

Selected clients

Aegon, Hebridean Housing Partnership, MTR Crossrail, London Borough of Bexley Leisure Facilities, St James Place Wealth Management, Whittington Hospital, UCB Pharmaceuticals, Baker Hughes, QinetiQ, Aberdeenshire Council.

Company mission statement

FES FM is part of the FES Group of companies delivering award winning excellence in facilities management and building services to public and private sector clients across the UK. We focus on long-term collaborative relationships by aligning our in-house service delivery capability with the requirements of each client to drive value and performance.

The FES Group is one of the largest privately owned and independent facilities and building services companies in the UK with over 50 years of experience in providing services to an extensive range of private and public sector clients.

The FES Group had a turnover of £186m in 2016 and employs over 2,200 managerial, support and technical staff across the UK.

FES FM had a turnover of £53m in 2016 and employs over 1,100 highly skilled managerial, support and technical staff across our UK network of regional offices. We provide a unique range of in-house hard and soft facilities management services to a diverse portfolio of clients throughout the UK. Our integrated management and service delivery capability provides clients with a streamlined and effective framework to control service performance and costs, both within single buildings and large scale multi-site portfolios.

Commitment to Developing Long-term Collaborative Relationships

FES FM develops collaborative relationships with our clients at both strategic and operational levels, enabling us to proactively manage future service delivery requirements. Our approach encompasses both long term capital budget planning processes, covering whole life cost and risk analysis, and revenue budget planning to ensure the facilities management service requirements are aligned to our client's overall business strategy.

Through our self-delivery structure, we are able to maximise opportunities to drive innovation, share best practice between similar contracts, efficiently utilise resource to meet fluctuations in requirements at clients sites, realise operational synergies, improve performance and implement cost reduction initiatives across the scope of service.

UK Capability

FES FM operates from 10 strategic offices across the UK:

- London
- Manchester
- Stirling
- Edinburgh
- Oban
- Reading
- Leeds
- Glasgow
- Aberdeen
- Stornoway

Success through Continuous Training and Development

FES FM recognises that the service requirements and objectives of our clients are constantly evolving. Our training and development programme is designed to ensure that our staff have the necessary skills to support the requirements of each client as these progress.

FES FM has an outstanding record for the promotion of employment and training opportunities, engaging in local employment and training initiatives.