

**Contact name:** Tina Devgun

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**Ownership:** Bellrock Group

**Web:** www.Bellrock.FM

**Staff:** 273 Professional/management staff  
227 Technical/services operatives

**Total Clients:** 80

## Service Profile

### FM Services

- ✓ Total FM
- ✓ Integrated services packages
- Services provided by directly employed staff:
  - Cleaning
  - Catering
  - ✓ Building services maintenance
  - Security
  - ✓ FM consultancy
  - ✓ Central help desk
  - Central monitoring 24/7
  - ✓ Project management
  - ✓ Relocation management
  - Grounds maintenance
  - ✓ Energy management

### Property Services

- Total property outsourcing
- ✓ Real estate management services
- Financing
- ✓ Asset management

### Business Services

- ✓ Office services
- ✓ Procurement
- IT/telecoms
- Serviced offices

### Major Contracts

#### Public sector:

- ✓ PFI/PPP
- ✓ Education
- ✓ Health
- Custodial/law enforcement
- ✓ Government department

#### Private sector:

- ✓ Real estate partnership
- ✓ Multi-site corporates
- ✓ Retail
- ✓ Leisure

### Geographical Coverage

- ✓ UK
- Continental Europe/Eire

### Selected clients

Costa, West Berkshire Hospital, Star Pubs, The Hive, Dulux, Road Chef, Tudor Grange, Marks and Spencer, Manchester City Council and Salvation Army.

### Company mission statement

At Bellrock we provide our clients in the private sector, public and not for profit sectors, with market leading technology enabled facilities management and property services. Our extensive range of services and flexible approach ensures we are able to provide the optimum integrated estates management solution as your needs evolve.

At Bellrock we deliver technology-driven facilities and property solutions to our clients in the retail, and leisure, healthcare, education, local authority and corporate sectors. Our extensive range of services and flexible approach ensures we are able to provide the optimum integrated estates management solution.

Bellrock's market leading technology platform, Concerto, is a proven, highly configurable and user-focused solution. Client-facing software modules include facilities management, helpdesk, asset management and project management that integrate to enable life-cycle management and cutting edge analytics. Our mobile, web-based applications enable automated communications with the supply chain, to seamlessly share information and data with clients and other stakeholders.

Bellrock has an integrated property team providing a wide range of services, such as service charge reviews, property acquisitions and disposals and lease negotiations. Our chartered surveying team has a detailed knowledge of property portfolios and applies vast experience to deliver the best possible return on assets.

Bellrock is unique in its approach

to integrated solutions regardless of whether the services are outsourced. From supporting in-house teams with technology solutions to fully outsourced operations, Bellrock delivers services to support immediate requirements as well as responding to changing priorities. Every Bellrock solution is underpinned by significant, accredited expertise and efficiency-driven services to ensure consistently high quality service.

